

**Elder Services Advisory Board**  
**October 3, 2019**

Present: Sue Bronson, Katie Gnau, Jan Kaufman, Janet Hertig, Katie Rollins, Amy Tasse  
Staff/Others: Elizabeth Price, Senior Resource Center Coordinator, Sue Kelley, Shorewood Connects Facilitator, Vashti Lozier, Yard Cleanup Facilitator, Mary Robbins, ERAS Senior Network

1. Call to order

The meeting was called to order at 4:00 p.m.

2. Minutes of September 5, 2019

Ms. Kaufman moved that the minutes be approved. The motion was seconded by Ms. Rollins and approved 5-0.

3. Chairperson Report

Ms. Bronson read a resignation letter submitted by ESAB member Johnna Papin. Ms. Papin is no longer available to attend meetings. Ms. Bronson also reported that she had the opportunity to meet with Shorewood resident, Vashti Lozier regarding facilitation of Shorewood Connects implementation of the Age-Friendly Plan.

4. Age-Friendly Community Subcommittee Reports

Ms. Hertig had the opportunity to attend all three transportation town hall meetings and the most recent "TAG" Transportation Ad Hoc Group Meeting. Another Town Hall meeting will be scheduled in late October/early November to discuss methodology, findings, consider a prioritized list of recommendations that will include cost estimates and possible policy and ordinance changes.

Ms. Tasse indicated that the Shorewood Care Network has had two requests for meal trains and is continuing to recruit volunteers.

Ms. Gnau related that the Ped & Bike Safety Committee has been discussing enforcement of electric scooters. The police are enforcing and have issued tickets. A discussion about reporting "near misses" ensued and the police do encourage residents to report them.

5. SRC Coordinator Report

Ms. Price attended a kick-off meeting of the newly formed Falls Prevention Coalition at the Bader Foundation. The coalition seeks to bring many entities (police, fire, healthcare, aging service professionals) to the table to prevent falls.

Three tech tutors from the UWM volunteer Center will be helping at the Friday Tech Tutor sessions through December 13.

Referrals were up in September with people looking for transportation, help with snow removal, handymen, low vision information, medical alert device recommendations. Staff assisted a nonresident to prevent an eviction.

6. Consider Contract for Shorewood Connects Facilitator

Ms. Tasse moved to approve the Shorewood Connects Facilitator contract for Vashti Lozier. The motion was seconded by Ms. Gnau and approved 6-0.

#### 7. Shorewood Connects Initiatives Updates

Ms. Kelley indicated that she intends to stay involved on the Dementia Awareness Workgroup (DAWG) as a volunteer.

The Shorewood Memory Café Team raised over \$3000.00 at the Alzheimer's Walk on Sept. 15.

The Sunday Funday event planned through the Recreation Department had to be cancelled due to low registrations. The Recreation Department was involved in the planning and an active partner on DAWG. Members will look at developing other possible activities through the Recreation Dept.

A Dementia Friends Program will be the next dementia awareness education program on Tuesday, November 19.

Members spent some time discussing the defunct Senior Friendly Business Certification Program and what to do about businesses whose practices have changed significantly and effected senior customers. Particular concerns about changes at Metro Market were discussed. It was determined that Ms. Kelley will draft a letter to Metro Market addressing our concerns and to seek a meeting.

Ms. Price indicated the HarborChase and The Oaks of Shorewood both agreed to underwrite t-shirts for the yard clean-up day.

#### 8. Other business as authorized by law

Ms. Robbins from the ERAS Senior Network attended the meeting to inform ESAB on its services.

ERAS recently announced that it will take over as a permanent provider of service in Milwaukee County for services that were previously provided by Interfaith Older Adult Programs. ERAS provides liability insurance for its volunteers who have had background checks to provide transportation to medical appointments, grocery store, pharmacy and banking. There are no boundaries for services but it will depend on the willingness of a volunteer to go to a requested destination. Clients requesting services undergo a telephone and in-home assessment prior to be able to receive services. The process takes two – three weeks. ERAS has not limited the number of requests for rides for clients but is considering doing so as they are unable to meet an acceptable number of requests in Milwaukee County (as they are able to in Waukesha County). Clients must request services at least one week in advance and are asked to have a back-up plan in case ERAS volunteers are unavailable.

#### 9. Adjournment

Ms. Gnau moved that the meeting be adjourned. The motion was seconded by Ms. Hertig and approved 6-0. The meeting was adjourned at 4:57 pm.

Respectfully Submitted,  
Elizabeth Price, Senior Resource Center Coordinator